## SCAG Recruitment - Frequently Asked Questions (FAQ)

# Where do I view job opportunities with the Southern California Association of Governments (SCAG)?

Job opportunities will be posted here: <u>www.governmentjobs.com/careers/scag</u>. Job postings will be advertised when there are current or expected vacancies within a specific job classification. Job postings contain important information such as details about the position, minimum qualifications, selection procedures and application deadlines. Most job postings are open for a set time period with a definite closing date and time after which additional applications will not be accepted. Other jobs are listed as a "continuous" recruitment without a specified closing date; however, continuous recruitments are subject to closure at any time and without notice.

#### How do I apply for a job at SCAG?

All applicants are required to complete and submit a digital application and resume (supplemental documents may be required for certain job classifications), applications will be accessible on our <u>Job Opportunities</u> page. Once an applicant identifies an open job opportunity, click on the **Apply** button at the top of the job posting to complete the application and submit.

New applicants to the site will be required to create a <u>Government Jobs</u> account. Once you have an account, simply follow the step-by-step process to submit your application. Applications must be filled out completely and clearly demonstrate that the minimum qualifications are met for the position you are applying for. Applications are only accepted during the recruitment filing period indicated in the job posting. A separate application must be submitted for each position.

To be considered for a position, you must submit a complete online application form and resume. Please note, we do not accept hardcopy, faxed, or emailed application forms, resumes, or letters. You may not put "see resume" on any section of the application form. We will consider your application only when you submit complete information and all required documents online. Incomplete applications will be rejected. Applications received after the final filing date will not be accepted for any reason.

# How do I contact someone if I have a question about a specific job opportunity or the application process?

If you have any questions regarding the application process and/or current employment opportunities, contact SCAG Human Resources at (213) 236-1800 or <u>HumanResources@scag.ca.gov.</u>

### What if I forgot my governmentjobs.com password?

To reset your password, you must follow the <u>Government Jobs</u> online instructions for resetting your password or contact NEOGOV customer service at 855-524-5627. The SCAG Human Resources Department is unable to reset your password.

#### What if the job I want to apply for isn't listed on the Job Opportunities page?

If our current job opportunities do not align with your current search, you may sign-up for job notifications and you will be notified by email when new job opportunities open. There are two ways to sign-up for job notifications, by specific job titles or by job category.

- To be notified for postings by job category, please submit a <u>Job Interest Card</u> by checking the box next to each job category for which you would like to receive email notifications, click the **Subscribe** button, fill out the information, and then click the **Submit** button. For 12 months, you will receive an email notification if a position opens for the job category you selected.
- To be notified if a specific job title opens up, please select the specific job title(s) from the <u>Class Specifications</u> list, click on the green Subscribe button and submit your contact information on the Job Interest Card. For 12 months, you will receive an email notification if a position opens for the class specifications you selected.

*Please note: Job Interest Card notifications will be sent only for job postings that are open to the public and will not occur for "Promotional" employee-only recruitments.*