Caltrans Sustainable Communities Grant to Southern California Association of Governments Stakeholder Survey Key Insights
SCAG Region - Overview of Stakeholders

Total Respondents
251

Role for Policy Decisions
- Make policy decisions: 118
- Provide input to policy decisions: 133

Type of Organization Represented
- Public Agency: 42.6%
- Private-Sector: 25.5%
- Education or Health: 25.9%
- Other: 6.0%

Number of Employees by Percentage
- 1 - 10: 27.9%
- 11 - 50: 15.5%
- 51 - 100: 6.8%
- More than 100: 49.8%
Imperial County - Overview of Stakeholders

Total Respondents: 46

Role for Policy Decisions:
- Make policy decisions: 24
- Provide input to policy decisions: 22

Type of Organization Represented:
- Public Agency: 23.9%
- Private-Sector: 39.1%
- Education or Health: 30.4%
- Other: 6.5%

Number of Employees by Percentage:
- More than 100: 30.4%
- 1 - 10: 37.0%
- 11 - 50: 23.9%
- 51 - 100: 8.7%
Inland Empire - Overview of Stakeholders

Total Respondents
68

Role for Policy Decisions
- Make policy decisions: 34
- Provide input to policy decisions: 34

Type of Organization Represented
- Public Agency: 48.5%
- Private-Sector: 20.6%
- Education or Health: 23.5%
- Other: 7.4%

Number of Employees by Percentage
- More than 100: 57.4%
- 1 - 10: 27.9%
- 11 - 50: 8.8%
- 51 - 100: 5.9%
Los Angeles - Overview of Stakeholders

Total Respondents

68

Role for Policy Decisions

- Make policy decisions: 26
- Provide input to policy decisions: 42

Type of Organization Represented

- Private-Sector: 25.0%
- Education or Health: 14.7%
- Public Agency: 52.9%
- Other: 7.4%

Number of Employees by Percentage

- 1 - 10: 25.0%
- More than 100: 51.5%
- 11 - 50: 16.2%
- 51 - 100: 7.4%
# Impact of Lack of High-Speed Internet

## Percentage of Respondents Answering "Yes" to Lack of High-Speed Internet Impact

<table>
<thead>
<tr>
<th>Location</th>
<th>Private-Sector</th>
<th>Public Agency or Service Provider</th>
<th>Education or Health Organization</th>
</tr>
</thead>
<tbody>
<tr>
<td>Riverside or San Bernardino Counties (IERBC)</td>
<td>42.1%</td>
<td>41.9%</td>
<td></td>
</tr>
<tr>
<td>Los Angeles County (LA DEAL)</td>
<td>42.9%</td>
<td>44.4%</td>
<td></td>
</tr>
<tr>
<td>Imperial County (SBBC)</td>
<td>42.9%</td>
<td>85.7%</td>
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<tr>
<td>Ventura County (BCPC)</td>
<td>33.3%</td>
<td>50.0%</td>
<td></td>
</tr>
<tr>
<td>SCAG Region</td>
<td>40.6%</td>
<td>50.6%</td>
<td></td>
</tr>
</tbody>
</table>

Private-Sector Business:
Does the lack of high-speed Internet infrastructure throughout your region limit the number of employees who can work remotely.

Public Agency or Service Provider:
Does the lack of high-speed Internet infrastructure throughout your region limit the number of employees who can work remotely and the number of clients or customers who can receive your services online?

Education or Health Organization:
Does the lack of high-speed Internet infrastructure throughout your region limit the number of employees who can work remotely and the number of clients or customers who can receive your services online?
Optimal Mix of Telecommuting

Optimal Mix of Telecommuting for Employers Allowing Hybrid Working Arrangement

<table>
<thead>
<tr>
<th>Region</th>
<th>1 day</th>
<th>2 days</th>
<th>3 days</th>
<th>4 days</th>
<th>5 days</th>
<th>Allow Flexibility</th>
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</thead>
<tbody>
<tr>
<td>Riverside or San Bernardino Counties</td>
<td>2</td>
<td>7</td>
<td>2</td>
<td>0</td>
<td>6</td>
<td>27</td>
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<tr>
<td>Los Angeles County</td>
<td>3</td>
<td>12</td>
<td>9</td>
<td>1</td>
<td>0</td>
<td>33</td>
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<tr>
<td>Imperial County</td>
<td>2</td>
<td>2</td>
<td>2</td>
<td>0</td>
<td>0</td>
<td>13</td>
</tr>
<tr>
<td>Ventura County</td>
<td>8</td>
<td>9</td>
<td>2</td>
<td>0</td>
<td>0</td>
<td>20</td>
</tr>
<tr>
<td>SCAG Region</td>
<td>7</td>
<td>30</td>
<td>15</td>
<td>1</td>
<td>0</td>
<td>93</td>
</tr>
</tbody>
</table>

Percentage of Respondents Where Hybrid Working Arrangement is "Not Applicable"

<table>
<thead>
<tr>
<th>Region</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Riverside or San Bernardino Counties</td>
<td>44.12%</td>
</tr>
<tr>
<td>Los Angeles County</td>
<td>14.71%</td>
</tr>
<tr>
<td>Imperial County</td>
<td>38.71%</td>
</tr>
<tr>
<td>Ventura County</td>
<td>27.91%</td>
</tr>
<tr>
<td>SCAG Region</td>
<td>30.48%</td>
</tr>
</tbody>
</table>
Private-Sector Business - Optimal Percent of Remote Employees

Percent of Responses Stating 60% or Greater

- Riverside or San Bernardino Counties: 57.90%
- Los Angeles County: 72.72%
- Imperial County: 13.34%
- Ventura County: 13.33%
- SCAG Region: 43.66%

Questions:
1. What percentage of your employees work remotely at the present time?
   - Riverside or San Bernardino Counties: 57.90%
   - Los Angeles County: 72.72%
   - Imperial County: 13.34%
   - Ventura County: 13.33%
   - SCAG Region: 43.66%

2. What is the optimal percentage of your employees who could work remotely, taking into account all factors, including workforce productivity and employee satisfaction?
   - Riverside or San Bernardino Counties: 57.90%
   - Los Angeles County: 42.86%
   - Imperial County: 42.85%
   - Ventura County: 13.33%
   - SCAG Region: 40.58%
Public Agency or Service Provider - Optimal Percent of Remote Services

Percent of Responses Stating 60% or Greater

- Riverside or San Bernardino Counties
- Los Angeles County
- Imperial County
- Ventura County
- SCAG Region

What percentage of your clients or customers receive your services online at the present time?
- 0.00%
- 22.30%
- 25.80%
- 33.33%
- 54.84%

What is the optimal percentage of your clients or customers who could receive services online?
- 0.00%
- 47.96%
- 50.00%
- 57.40%
- 74.20%
Education or Health - Optimal Percent of Remote Services

Percent of Responses Stating 60% or Greater

- **Riverside or San Bernardino Counties**
- **Los Angeles County**
- **Imperial County**
- **Ventura County**
- **SCAG Region**

**What percentage of your students attend classes or members and patients receive your services online at the present time?**
- Riverside or San Bernardino Counties: 13.30%
- Los Angeles County: 33.34%
- Imperial County: 28.57%
- Ventura County: 37.50%
- SCAG Region: 66.67%

**What is the optimal percentage of your students or members and patients who could receive services online?**
- Riverside or San Bernardino Counties: 46.67%
- Los Angeles County: 55.55%
- Imperial County: 57.15%
- Ventura County: 37.50%
- SCAG Region: 48.71%
Top-Rated Strategies to Reduce Vehicle Trips by Stakeholders

**Private-Sector:** Construct high-speed Internet infrastructure throughout the region so that all locations are connected.

**Public Agency or Service Provider:** Assist your clients or customers with securing affordable home Internet service and a computing device.

**Public Agency or Service Provider:** Construct high-speed Internet infrastructure throughout the region so that all locations are connected.

**Education and Health:** Assist your students or members and patients with securing affordable home Internet service and a computing device.

**Education and Health:** Construct high-speed Internet infrastructure throughout the region so that all locations are connected.
Top-Rated Strategies Comparing Policymakers and Policy Advisors

Top Strategy by Stakeholder Group for Policymakers (Weighted Average)

- Private-Sector: Construct high-speed Internet infrastructure throughout the region so that all locations are connected.
- Public Agency or Service Provider: Assist your clients or customers with securing affordable home Internet service and a computing device.
- Education and Health: Assist your students or members and patients with securing affordable home Internet service and a computing device.

Top Strategy by Stakeholder Group for Policy Advisors (Weighted Average)

- Private-Sector: Construct high-speed Internet infrastructure throughout the region so that all locations are connected.
- Public Agency or Service Provider: Assist your clients or customers with securing affordable home Internet service and a computing device.
- Education and Health: Assist your students or members and patients with securing affordable home Internet service and a computing device.
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Stakeholder Survey Key Insights